



## CASE STUDY

### BESPOKE EMPLOYEE SHUTTLE BUSES

#### ABOUT US

We want to deliver better experiences for you and your customers.

We are leading experts in transport management, coach hire and travel and transport strategies for major sporting events, airlines, rail support services, festivals and more.

We offer simple coach hire solutions and major event planning from our team of in-house experts.

 [firsttravelsolutions.com](http://firsttravelsolutions.com)

 0345 528 0270



Cert No. 13760

#### THE CHALLENGE

Internet based retail businesses and large retail and grocery warehouse facilities have found it challenging to support employees with their travel to work.

Public Transport services are often not operating near enough to sites or at times that suit the shift work of many organisations.

There is a need to provide bespoke journeys for employees of many of these businesses.



## THE SOLUTION

First Travel Solutions have a network of vehicles across the UK, that are quality checked and established. Our geographical coverage with our own bus fleet and our compliance regime for sub contractors gives access to all sizes and types of vehicles.

This allows the team to create bespoke travel arrangements for the different employer's needs.

Connecting local towns and communities, to numerous regional logistics centres with inbound and outbound journeys, timed to feed into and out of local shift patterns.

This offers maximum flexibility on service timing and new routes.

Each solution is delivered bespoke to the employers using our expert team at FTS and the software systems we have developed in-house.

We can and do operate staff services across most Cities and Counties of the UK.



### Commuter Travel Club

We offer some employers the option to take part in our CTC for their employees and their families so they will be able to take advantage of discounted bus travel on First Bus services in their area.

Get in touch with us today:  
[sales@firsttravelsolutions.com](mailto:sales@firsttravelsolutions.com)



Our expert team set us apart - scan above to meet the team

“First Travel Solutions are invariably efficient and responsive. They understand our business needs and go all-out to help us achieve them.”

**Jack Peat, Capita**

## THE RESULT

A bespoke transport solution providing access to employment for non-car users in areas traditionally unserved by public transport.

They are delivered on both free-to-user (fully employer-subsidised) and passenger contribution (Employer subsidised) models.

We have worked with:

Lidl  
Waitrose  
Royal Mail  
Pertemps  
Tesco

