

At **First Travel Solutions** we are committed to finding the most sustainable methods of moving people around the UK in the most carbon efficient ways possible, in an environmentally responsible manner in all areas of our delivery.

We've been recognised through our ISO 14001 environmental accreditation for many years as having a sustainable, environmentally aware operating model.

We keep **your** business **moving**



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& Wales No 1966624

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 **first travel solutions**
Delivering better experiences

What we
can do for you



firsttravelsolutions.com

First Travel Solutions

About us

At **First Travel Solutions**, we don't just move people, we **make journeys effortless**. Backed by the scale and strength of **First Group**, we deliver transport solutions that are **reliable, seamless, and built around you**. What sets us apart? **Our people**. With decades of industry experience, our team knows transport inside out. We don't just organise travel — we solve problems, anticipate challenges, and deliver solutions that work. Our expertise, combined with a **nationwide supplier network, ISO-accredited safety standards**, and a **24/7 control centre**, ensures that we're always ready to respond, whether it's a high-profile event, an urgent rail replacement, or a long-term corporate transport partnership. From **employee shuttles** and **corporate travel** to **event transport, rail replacement**, and **private hire**, we're trusted by businesses across the UK to get people where they need to be — **on time, every time**. With **First Travel Solutions**, you're not just booking transport, you're getting a team of experts who know how to **make it happen**.

Our transport service are for groups and businesses of all sizes.

Our highly experienced team will work with you to find the right solution for your requirements.

To increase our assurance we have successfully been certified by ISOQAR for

- ISO 9001 Quality Management
- ISO 14001 Environmental Management
- ISO 45001 Health and Safety Management



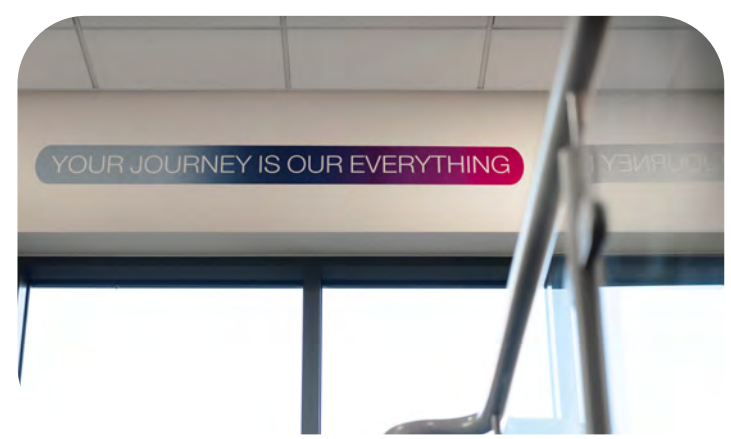
Private Hire

We provide the complete private hire service for clients wanting anything from a one-off vehicle hire to a complete event transport plan.

We don't just source the right vehicles and drivers for each job, we provide the complete service which includes managing the delivery of our work through our 24/7 Control Centre operation which is able to quickly react to any changes for complete peace of mind.

Our clients benefit from our buying power in the market, as we always seek to offer the most competitive prices.

Our obligations under our ISO certifications result in us always providing a quality service and one which will meet your Duty of Care responsibilities to your travellers.



For further details please call 0345 528 0270 or email sales@firsttravelsolutions.com



Free advice and no obligation

Unsure what would be best for your travellers? Why not speak directly to one of our team who will offer free, expert advice with no obligation for you to make a booking.

We take responsibility

Ensure that your Duty of Care to your travellers is covered by booking with First Travel Solutions. Our strict quality requirements and ongoing audits of our suppliers uphold the highest standards in the industry.

Why choose us

Unrivalled Experience –

We've worked across multiple sectors, collaborating with trusted partners to deliver tailored travel solutions.



Strategic Planning –

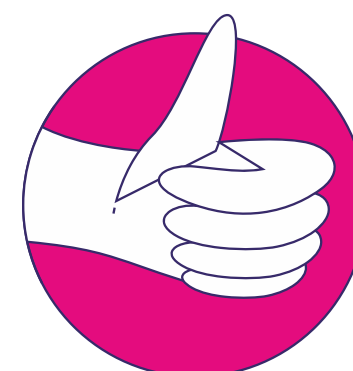
Our consultancy integrates seamlessly with your existing suppliers, ensuring a smooth operation from start to finish.

Reliability You Can Count On –

Contingency plans are built into every journey, so even the unexpected doesn't disrupt your schedule.



Let's Get You There – Without the Hassle



We know time is precious, and that's why our consultancy service ensures **punchy, professional, and punctual** travel arrangements, giving you the headspace to focus on what really matters, your event, your business, your guests.

Whether it's a boardroom meeting or an international conference, we'll craft a transport strategy that works for you. Our team is **on hand across the UK and Europe**, ready to create a transport plan that gets everyone where they need to be, when they need to be there.



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Rail Replacement

Keeping passengers moving



- We can supply 200 vehicles over 70 days
- Ground staff at all key rail stations
- 6,500 total coach days and over 1,000 ground staff shifts

During planned works or unforeseen disruption, we support rail operators with alternative transport for passengers and crew. We work to make the transfer from rail to bus or coach as efficient and seamless as possible.

We draw from our carefully selected nationwide base of suppliers for driver and vehicle resources. We also employ a network of over 300 fully trained and uniformed coordinators, who play a major role in customer service and ensuring the smooth running of ground operations.

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Festival & Events transport



Safe and smooth travel is a big priority for organisers of major events. We've created a seamless transport service for events such as Leeds Festival, Boardmasters, Forest Live and more!



We draw from our extensive network of trusted operators to provide drivers and vehicles, while our trained coordinators on the ground ensure efficient ticket sales, vehicle loading and transfers. The whole operation is overseen by our round-the-clock control centre, which responds swiftly to any issues.



View our case studies

World class sports event transport

From the world's most prestigious sporting tournaments to landmark conferences, our expert team delivers seamless, safe and reliable transport.

We're proud to have supported iconic events like the TCS London Marathon 2025, Silverstone F1 Race Weekend 2024, Leeds Marathon 2024 and the Champions League Final 2024 at Wembley. With our teams helping make each one a winning experience.



We work with the organisers to meticulously plan every detail of the operation and respond swiftly to unforeseeable changes, ensuring that competitors, spectators, VIPs and media are transported safely and efficiently.

It is the expertise of the team that has worked on the many sporting events that delivers a seamless travel experience for every sporting event we work on.



“

I'm really pleased to have found First Travel Solutions as we have had nothing but issues with other coach companies in the past. I really hope that we collaborate in the future.

The onsite delivery was seamless! Your team really put my mind at ease that everything was in hand and managed. I don't think it could have gone any better really!

So thank you so much.

*Rebecca Hubbard
Project Manager
MCM Creative Group*

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Conferences, Meetings & Events

Corporate clients trust us to provide a high-quality, comprehensive travel service for conferences, meetings and events. We have a proven record of successful delivery of conferencing events for our TMC's.

From a single taxi or coach to multiple coaches or even a complete train charter, we manage all their transport needs.

Our 24/7 control and management centre has access to an extensive network of vehicle providers and specially trained customer service staff to ensure an event goes as smoothly and efficiently as possible.

We're a trusted supplier in this market and proud to be active members of the following trade bodies in the corporate space: BTA, MIA, MEI. In the Conference space we're members of regional organisations such as London & Partners and Marketing Manchester.

We are
members
of the exclusive
'Major Events
International'
(MEI) industry
body



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School and Educational Travel

They say that travel broadens the mind and here at First Travel Solutions we specialise in meeting the needs of the schools and educational market.



We have our longstanding Schools Tour Operation in this market; First Education and School Travel, or FEST for short!

FEST are one the UK's leading provider of school trip packages and educational travel working in partnership with over 100 venues and activity providers as well as hundreds of attractions.

Our great value, **all - inclusive** curriculum linked day visits, residentials and City Culture Tours are renowned for their high quality and value for money. Our range of school trip packages are delivered all year round and available at our partner venues throughout the UK.

We are a fully bonded tour operator working to current UK Package Travel Regulations, meaning your payments are 100% safe with us.

Under our ISO accreditations you are assured that any vehicle and driver arranged by First Travel Solutions will comply with the highest safety standards, giving you complete peace of mind when it comes to the safety of pupils and students.

Great Prices and the Best Service

Our School and Education packages offer real value for money and also include lower season trip options to keep costs down and to allow you to be more inclusive.

As you would expect from a professional tour operator, all of FEST's products are fully bonded, offering you **complete peace of mind** in knowing that **your payments are safe** and that **you have the protections of our ATOL bonding**. All of our products are risk assessed and our **ISO accreditations for quality and environmental management** should comply with your Duty of Care and CSR responsibilities when it comes to travel.

For further details please call
0345 528 0270 or email
school.travel@firstbus.co.uk